2018 ANNUAL REPORT

Academic, Faculty, and Student Affairs
FROM THE VICE PRESIDENT

The Division of Academic, Faculty and Student Affairs is dedicated to faculty and student success. We design and deliver academic services that enable the university to showcase our outstanding academic program outcomes. We depend upon our collaborations with our colleagues across our five schools and our institutional administrative partners so that we are sustaining environments in which our faculty and students may thrive.

We take this opportunity to share our divisional successes with you, and we welcome your suggestions and ideas as how to Academic, Faculty and Student Affairs (AFSA) can bring even greater value to our community.

- Jacqueline L. Mok, Ph.D., Vice President of AFSA
# Core Areas of Responsibility

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<th>Office of International Services</th>
<th>Library</th>
<th>Student Services</th>
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<td><strong>Fostering internationalism and global education through services and programs</strong></td>
<td><strong>Promoting learning, inspiring discovery, and connecting with our communities</strong></td>
<td><strong>Advancing student success and wellness</strong></td>
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<tr>
<th>Office of the University Registrar</th>
<th>Academic, Faculty, and Student Ombudsperson &amp; ADA Compliance Office</th>
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<td><strong>Ensuring integrity of curricular and student records</strong></td>
<td><strong>Ensuring equitable learning and workplace environments</strong></td>
<td><strong>Championing academic program quality and institutional excellence</strong></td>
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TRANSPARENCY AND INCLUSION

Transparency and inclusion resonated throughout Office of International Services’ activities. OIS organized 15 cultural events, including on-campus events such as Diwali, Mid-Autumn Festival, and an Evening in the Middle East, as well as off-campus trips to introduce international visitors to the city of San Antonio, such as International Night at the San Antonio Spurs game and a Broadway show at the Majestic Theater. OIS hosted 16 workshops, providing information and resources to both their international population, as well as the departments who sponsor them. Partnering with Travel Services and Information Management Services, OIS facilitated a new International Travel Workshop to educate the campus community on education abroad opportunities, requirements for faculty and staff who travel to high risk areas, and issues related to information security. OIS provides opportunities for intercultural education and exchange, thereby connecting individuals on campus and building a stronger multi-cultural presence.

| 125+ STUDENTS & RESIDENTS TRAVELING ABROAD SERVED | 500+ INTERNATIONAL VISITORS SERVED | 1,200 PARTICIPANTS AT OIS EVENTS | 31 CULTURAL EVENTS AND WORKSHOPS |
Briscoe Library’s Image of Research Photography Competition was created to bring students from all five schools together in a unique way. This competition allowed students to showcase their research in a creative, visual way that they aren’t necessarily always able to do. Students’ submissions were judged by a multi-disciplinary panel of judges based off connection between image, research, and text; originality; and visual impact. The library collaborated with other departments on campus, including AFSA and the Office of the Vice President for Research to provide prize money for 1st place, 2nd place, 3rd place, and Interprofessional Education Award winners.

1st Place Winner - Rodent Kidney Extracellular Scaffold
Jaclyn Merlo, Graduate School of Biomedical Sciences
The Student Counseling Center focused on creating and presenting workshops that increased department visibility and offered skills and support to students of all five schools. Workshop topics included Mindfulness, Mental Health Awareness, Music and Mood, Stress Management, Time Management, and Study Skills. Students said they found the workshops informative and helpful. They also enjoyed the relaxation room and massage chairs provided in the Counseling Center’s new location.
The above chart shows the number of students seen at the SCC from September 2017 to August 2018 and the percentage of students seen based on the FY 2018 unduplicated annual enrollment number (3952) and the students served.

The following graph shows the number and type of appointments attended at the SCC.
WORK-LIFE BALANCE AND ENGAGEMENT PROVIDED FOR STUDENTS

Student Life organized programs and events that provided a much needed break from the rigor of studying, and provided an opportunity to engage with other schools across campus. The Veterans Advocate Service provided one-on-one support, and held outreach events with the Military Health Institute to increase the institution's connection with students who have veteran status. In partnership with the Veterans Services and Financial Aid Office, we brought awareness of the importance of the Constitution by distributing personalized copies of the Constitution to nearly 200 students from across campus. The “It’s On Us” campaign, a collaboration with Student Counseling Center and Title IX Office, brought awareness of sexual assault and sexual violence.
The Title IX Office collaborated with the Office of Student Life and the Student Counseling Center to coordinate the “It’s on Us” campaign. Yard signs, standing banners, tabling, and posters were used to convey the message that “It’s on Us” to report and end sexual misconduct on campus. The posters created a positive buzz on campus, and over 200 students signed the Pledge.
A FOCUS ON DEBT MANAGEMENT

Debt Management was the focus for this year. We collaborated with UT Health schools to provide financial advising and debt management strategies, and organized campus events to help spread the word about debt management matters and to promote services available to students. We hosted speakers from Experian Credit Bureau and the U.S. Securities and Exchange Commission to educate students on how to manage their finances, including maintaining a credit score, and how student loan debt can impact strategies for maximizing financial health.
AN INCREASE IN EFFICIENCY AND ACCURACY

The Office of the University Registrar implemented upgrades that increased efficiency and accuracy. The PeopleSoft/Campus Solution system was upgraded for enhanced student user interface. A web-enabled change of grade form, the GT e-form, was also upgraded with positive results--one faculty member commented, “What used to take me 5 minutes now takes me 30 seconds.” The upgrades resulted in a significant reduction in processing time and error rates.

6,255 DEGREE VERIFICATIONS

5,580 OFFICIAL TRANSCRIPT REQUESTS
The mission of the AFSA Ombudsperson and ADA Compliance Office is to ensure that members of the UT Health San Antonio community, individuals seeking employment or an education, and individuals who wish to participate in or benefit from programs and activities offered by the university are afforded equal opportunity and freedom from all forms of discrimination that may violate their civil rights and other protections afforded them by the State of Texas, The University of Texas System, and UT Health San Antonio.

The Ombudsperson provides unofficial confidential consultation and provides rights, responsibilities, and options in a given situation. The ADA Coordinator approves, disapproves, and/or negotiates for students in the interactive process. A Certified Mediator serves as a neutral dispute resolution practitioner and advocates for fairness for all parties. Incoming students are required to take Understanding the ADA & ADA Amendment Acts of 2008.
COLLABORATION ACROSS THE INSTITUTION LEADS TO POSITIVE DEVELOPMENTS

SACSCOC reaffirmation resulted in a positive outcome with the institution demonstrating compliance with 100% of the SACSCOC Principles of Accreditation. This perfect outcome was attributed to widespread collaboration across the institution. Collaboration also led to development of the QEP (Quality Enhancement Plan) - Linking Interprofessional Networks for Collaboration (LINC), which will bring all schools, programs, faculty, and students together to teach a new approach to the delivery of health care. LINC focuses on Values/Ethics for Interprofessional Practice, Roles/Responsibilities, Interprofessional Communication, and Teams/Teamwork.
The Office of Institutional Research serves the institution as the principal source of data and information to support planning, policy formation, and decision-making. This year, the office launched the university’s first public interactive data dashboard providing at-a-glance views of data such as student enrollment, student degrees, and faculty data. This visual interface assists decision makers with strategic planning efforts.
NEW AFSA STAFF MEMBERS

Shelby Adelsen
International Services Representative
Office of International Services

Selina O. Futrell
Assistant Registrar
Office of the University Registrar

Dr. Trisha Kivisalu
Psychologist
Student Counseling Center

Kristan Ramirez
Administrative Assistant - Senior
Ombudsperson & ADA Compliance Office

Nina Sosa
Deputy Title IX Coordinator
Title IX Office

Chris Fuglestad
Education Abroad Coordinator
Office of International Services

Cristina Garza
Academic Program Coordinator
Office of the University Registrar

Jessica Navarro
Academic Program Coordinator
Office of the University Registrar

Ellyse Sanchez
Senior Program Coordinator
Office of Student Life

Dr. Nichole Vincent
Psychologist
Student Counseling Center

Martha Almazan
Administrative Assistant - Senior, Student Counseling Center
30 years

Luis F. Barcenes III
Supervisor - Library Information Resources, Briscoe Library
30 years

Dr. Bonnie Blankmeyer
Executive Director, AFSA Ombudsperson & ADA Compliance Office
45 years

Sharon Carpenter
Database Report Writing Analyst - Senior, Office of Institutional Research
30 years

Mellisa DeThorne
Library Assistant - Senior, Briscoe Library
25 years

Jonquil D. Feldman
Associate Library Director, Briscoe Library
20 years

Ron Mesa
Library Assistant - Senior, Briscoe Library
30 years

Lisa Serna
Business Systems Analyst, Office of the University Registrar
40 years