

# Data Center Consolidation and Migration

## Why?

- Support the mission of **University Growth and Expansion** for San Antonio and South Texas.
- Enhance **Compliance, Security and Availability** of technology to support research, clinical and academic operations.
- **Simplify** technology service offerings.
- **Optimize IT Cost** and reduce on-campus IT space requirements.

## Key Points

- Consolidating six data centers into one new data center.
- No apparent change for end users.
- No business disruption to the university's critical systems.
- Applications will be required to meet compliance standards.
- Hardware/software near end-of-product lifecycle will be remediated or decommissioned.

## Dates, Communications, and Additional Information

### Dates:

- Now – June 2019: Equipment installation
- April/May 2019: Migration timelines developed and communicated
- June 2019: System and application migrations begin (expected completion by the end of 2019)

### Communications:

- Primary stakeholders will be engaged in the first quarter of 2019 to assist with migration timeline development.
- Quarterly updates will be distributed campuswide.

### Additional Information:

- A My UT Health intranet page will be developed in February to keep the university community apprised of the project.
- The Migration Project Team will continuously post updates to this site, so check back often.



# FAQs

- **When will the migration take place?**
  - The migration to the new data center will be a phased approach. We expect to begin migrations in June 2019 and complete them by December 2019.
- **Does this include IT equipment in labs or offices?**
  - No, those devices will stay intact as is. This effort is focused on migrating systems that currently reside within six of the on-campus data centers.
- **What if my department has its own IT support team?**
  - Departments with dedicated IT support teams that utilize systems residing within the six data centers have been documented. We are actively working with your dedicated IT teams and they will be integral part of this project.
- **Do I need to back up my data for this migration?**
  - No, you do not need to create any additional backups of your data. IMS will utilize tools that copy, preserve and migrate the data to the new data center.
- **Will this improve internet speeds and fix existing Wi-Fi issues?**
  - No, the infrastructure that supports internet connectivity and Wi-Fi is not in scope for this effort. IMS is working on other initiatives to address these matters and we can certainly discuss those with you.
- **How will I be kept informed about this project?**
  - We are developing a university-wide communications plan with the Office of Marketing, Communications and Media. An intranet site will also be available that will provide updates to the project's status and an opportunity for you to submit questions.
  - We would certainly like to visit with your council throughout the project to provide you with updates and continue to answer your questions.