



# Summary of DSHS Guidance for Ryan White Part B Providers for Telehealth and Telemedicine

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# Conflict of Interest Disclosure Statement

- I have no conflict of interest

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# Learning Objectives

- Understand rationale for the use of protocol or formal guidance for telehealth or telemedicine
- Implication of the use of telehealth or telemedicine for compliance to standards of care for service delivery
- Be able to reference State of Texas guidelines for professional practice related to the delivery of care via telemedicine or telehealth
- Know where to go to find resources at State of Texas and National level

# The Journey 2015 To Present



TEXAS  
LAW

\$COST

PROVIDER  
AWARENESS &  
MYTHS

DSHS

INTERNET

# Why a Guide?

- Says “Yes” to adopting to community
- Provides a roadmap and general strategies to make sure “Doing The Right Thing”
- **Protects patients:** Privacy, Who Can Provide Care, Appropriate Setting (Direct to consumer via smartphone, home computer or non-clinical site)
- Defines limits of what telehealth and telemedicine can do
- General technology guidance
- Explains special circumstances, i.e. COVID-19 modifications

# Standards of Clinical Care & Telehealth/Telemedicine

- Ensure that patients receive right care at right time
- Maintain health equity
- Determine when telehealth or telemedicine is or is not appropriate
- Ethically and legally required to at the same level as in-person care
- Help compare outcomes between in-person and telehealth
- Help meet quality assurance and quality improvement benchmarks
- Allow for special circumstances

# Professional Practice

- Texas Occupations Code for Telehealth & Telemedicine
- Texas Medical Board for Telemedicine
- Texas Board of Nursing
- Follow DSHS Standards of Care, i.e. OAHS, Medical Nutrition Therapy, Mental Health, Psychiatry

# Some Telehealth Resources

- [Technical Assistance COVID-19 Telemedicine Implementation ECHO](#)
- DSHS Guidance on Telemedicine & Telehealth
  - [DSHS Telehealth/Telemedicine Guide & Resources](#)
    - [User Guide & FAQ](#)
  - [Center for Connected Health Policy](#)
  - [Telehealth Resource Center](#)
  - [Texas Telehealth Resource Center \(TexLA\)](#)
- [Universal Services Administration Company \(USAC\) Healthcare Connect Fund](#)
- United States Department of Agriculture (USDA)
  - [Telemedicine Grant](#)
  - [Broadband](#)

# Proposed RW Part B Services for Telehealth & Telemedicine Delivery in 2021-Pending Approval

- Telehealth:
  - Medical Case Management
  - Medical Nutrition Therapy
  - Mental Health
  - Non-Medical Case Management
  - Early Intervention Services
  - Health Insurance Assistance
  - Local Pharmacy Assistance
  - Emergency Financial Assistance
  - Linguistic Services
  - Health Education Risk Reduction
  - Psychosocial Support-Group & Individual
  - Referral for Healthcare Services
  - Housing Services
  - Medical Transportation
  - Other Professional Services
- Telemedicine:
  - Outpatient HIV care
  - Primary Care
  - Psychiatry
  - Outpatient Substance Use Disorder

# Questions?

