







Framing Effect

- Relying on the way information is presented when making judgments or decisions
- Equivalent information can be more or less attractive depending on how the information is delivered

Examples:

- 1. Presenting information through empirical research findings vs. a person's anecdotal personal experience or opinion
- 2. Providing feedback in an "angry, raised voice" vs. a "more-balanced emotional posture"

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Ambiguity

 Limited or lack of information to base one's decisions or judgments.

Examples:

- Evidence may be interpreted multiple ways
- Gaps in witness statements (e.g. memory gaps, lack of testimony)
- 3. Unfamiliarity with the subject matter



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What is "Serving Impartially" in your Role?

Impartial

State of mind or attitude where there is no biased influence, perceived or real

Pree from outside influence influence

Independent

Pree from outside influence influence

Influence

Absence from any personal or professional interest that affects a person's ability to be fair & impartial to all parties involved

